

SWS Integration, LLC

- IT Integration, Management and Technical Support

January 23, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, DC 20530

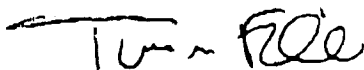
Dear Mr. Ashcroft,

I am writing to offer my support for the recent settlement between Microsoft and the Department of Justice. As a small business owner of a technology company, this has been a very important topic for me. Even though the anticipated impact upon my company would have primarily been limited to higher prices for Microsoft products, it is far better to have this lawsuit and all the bad publicity that it generated behind us.

I am not acquainted with all of the details of the settlement, but what I have heard is certainly good in that it will cause Microsoft to handle its relations with computer makers and others to be improved with greater flexibility. This is good for consumers as well as for IT customers that Microsoft serves, including small businesses like ours that depend on new industry innovations. The provision that forces Microsoft to share more of its source code with software developers concerns me, but since Microsoft has agreed to that provision as well I see no reason to think that the company will not be able to adequately control the integrity of its own product.

I am supportive of the agreement, in that it is better to have this lawsuit resolved. I am hoping that no further action will be necessary, in that consumer confidence in the computer industry needs time to rebuild.

Sincerely, L



Tina Filla
CTO